Introduction

Thank you for purchasing the KOMANDO™ 2-in-1 which comes with new Intel Atom quad core technology, 4GB DDR RAM for quick multi-tasking, 32GB of internal storage, a clear & sharp 11.6 inch screen, and the latest Windows 10 software.

This user manual will help you understand the features and functions of your new tablet. Please read this user manual carefully before using the device. It is recommended to charge the device for a full charge before the first use.

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Safety Precautions

1. This device is suitable for use in non-tropic areas below 2,000 meters.
2. Do not drop the device or apply strong force.
3. Avoid extended use in extreme cold, hot, humid or dusty environments. Avoid exposing the device to direct sunlight for extended periods of time.
4. Avoid using the device near strong magnetic fields and in static environments.
5. Keep the device away from water and other liquids. In the event that water or other liquids get on or into the device, power off the device immediately and ensure the device remains off and unplugged until fully dry.
6. Do not clean the device with any chemical or other liquid to avoid causing damage due to corrosion and moisture. Clean with a dry soft cloth only.
7. We are not responsible for loss of data due to malfunction, misuse, modification, or other accident.
8. Please back up your important data regularly to avoid loss.
9. Please do not attempt to disassemble or repair the product on your own, as it will void the warranty.
10. Do not attempt to change the battery on your own. Using an incompatible battery may cause explosion.
11. To reduce the risk of fire or electric shock, do not expose this device to rain or moisture. The device should not be exposed to dripping or splashing. Never place objects filled with liquids, such as vases, on the device.
12. Windows Software receives updates directly from Microsoft. The device will update automatically, or you may manually check to see if there are updates available from Microsoft.
13. Remember your passwords – manufactures and resell outlets cannot assist in unlocking your device due to forgotten passwords. Setting up a Microsoft account vs. local account is best if requesting any assistance from Microsoft for any issue.
14. Handle your device with care – any misuse or abuse which causes malfunction of the unit, voids all warranty. This includes cracked display screens.
15. We reserve the right to change the contents of this manual.
Buttons and Ports

1. **Display Screen**
2. **Track Pad**: Translates the motion and position of a user's fingers to navigate and request functions on the device.
3. **Rear Camera**: For taking photos or videos.
4. **DC port**: Used to connect the power supply and recharge the device.
   - Charging this method is suggested for faster and complete charge
5. **USB port**: Used to connect USB accessories such as a keyboard, mouse, USB drive or other portable storage.
6. **HDMI port**: HDMI output used to connect the device to a TV or other HDMI input.
7. **TF card slot**: Used to insert a MicroSD (TF) card to expand the memory. Supports MicroSD cards up to 128GB.
8. **Headphone port**: Audio-out used to connect headphones or portable speaker using a 3.5mm connection.
9. **Volume + / --**: To adjust the volume
10. **Power Button**: To power on/off the device, long press the power button for about 2-3 seconds.
11. **Lock/Unlock Button**: Locks the track pad and keyboard function to avoid indirect key presses when not in use or while in transport.
Desktop

- Windows (Start) Icon
- Search Bar
- View all open windows
- Browser
- File Explorer
- Windows Store (to download apps)
- Battery
- Wi-Fi
- Volume
- Action Center
- Keyboard Settings
- Date and Time Settings
Setting up a Microsoft Account

NOTE: We highly recommend using a Microsoft Account instead of a local account. If you use a local account and forget your password you will be locked out of the device.

Setting up a Microsoft account allows you to sign in and use the various features provided on your tablet, including: OneDrive, Outlook.com, Xbox Live, Office 365, Skype and more. Setting up a Microsoft account makes using your device easier. If you do not already have a Microsoft account, you can create one for free.

Some of the benefits include:

- You only have to sign in once. If you use a Microsoft Account to sign into Windows, you do not need to sign in again to use Microsoft related apps and services such as Skype, Outlook.com, OneDrive and more. You are connected and synched across all your Windows-based devices you sign in under.

You will be prompted to sign into your existing Microsoft Account when accessing Windows. You can click "Sign up" to create one if needed.

- To create a Microsoft Account, select Sign Up on the login page.
- You can also go to Microsoft.com/account

NOTE: You can use your existing email address to sign up, even if it is not a Microsoft provided address. If you do not have an existing email address, you can click "get a new email address" to sign up for one.

If you just choose a Local Account, you will not get the benefits of only having to sign in once and having your settings synced across devices. Create a Microsoft Account to use these features.

Switching from a Local Account to a Microsoft Account

If you do sign in with a local account, you can choose to switch to a Microsoft account at any time.

- Click on the Windows (Start) Icon
- Click on Settings
- Click on Accounts
- Click Sign in with a Microsoft Account instead
Start Menu

The Start Menu is accessed by clicking the Windows icon in the lower left corner of the screen.

The Start Menu provides access to the Apps you have installed, system Settings, and other important features.

You can use All Apps to view all installed apps in a list. You can pin frequently used apps to the Start menu by holding your finger on the app icon for a few seconds and then choosing "Pin to Start" or "Pin to Taskbar."

The Windows Store

The Windows Store is where you can install new apps for your device. To access the Windows Store, choose Store from the Start Menu or click the shopping bag icon in the toolbar at the bottom.

- Search for the app you wish to download
- Click the app to view more information
- Click Install if it is a free app, or Buy to purchase the app and install it.

NOTE: You need to be signed in to your Microsoft Account to install apps from the Windows Store.
**Action Center**

The **Action Center** is accessed by tapping the **notification icon** on the lower right.

The Action Center provides quick access to important notifications, and allows you to change some common settings.

From the **Action Center**, you can turn **Airplane Mode** on or off. When **Airplane Mode** is on, all Wi-Fi and other connections are disabled.

**One Drive**

**OneDrive** is online cloud storage provided by **Microsoft**. When you create a Microsoft Account, you get some online storage free through **OneDrive**.

You can access **OneDrive** through the **Microsoft Edge** browser by going to [https://onedrive.com](https://onedrive.com)

**Sign in** with your **Microsoft Account** if prompted.

By default, a local folder is also created for **OneDrive**.
You can find the **OneDrive** folder under `C:\Users\[ACCOUNT_NAME]\OneDrive` (where [ACCOUNT_NAME] is your username).
Task View

Task View allows you to quickly switch between and close open apps. To launch Task View, click the icon shown below on the bottom toolbar.

![Task View Icon]

Start Screen

If you prefer using the full Windows Start Screen instead of the Desktop View, you can switch by using the steps below:

- Click on the Windows (Start) Icon.
- Click Settings.
- Click Personalization.
- Choose Start on the left.
- To the right, turn the setting that says "Use Start full screen" to on.

You can also switch back the full Windows Start Screen to Desktop View by turning the option off. NOTE: You may need to sign out and back in for these changes to take effect.

Restoring Windows

If your device is encountering errors which you have been unable to resolve, you can restore Windows to the original state.

- Click on the Windows (Start) Icon.
- Click Settings.
- Click Update and Security.
- Click Recovery.
- Under Reset this PC, click Get Started

NOTE: If you want to keep any files, select Keep my files. If you do not wish to keep your files, or you have backed them using an external method, click Remove Everything.
Tips and Tricks

1. Creating a Recovery Drive
   It is recommended you create a recovery drive when you first get your tablet. A recovery drive can help you troubleshoot and fix problems with your PC, even if it won’t start. To create one, all you need is a USB drive.
   - From the taskbar, search for **Create a recovery drive** and then select it. You might be asked to enter an admin password or confirm your choice.
   - When the tool opens, make sure **Back up system files to the recovery drive** is selected and then select **Next**.
   - Connect a USB drive to your PC, select it, and then select **Next > Create**. A lot of files need to be copied to the recovery drive, so this might take a while.
   - When it’s done, you might see a **Delete the recovery partition from your PC** link on the final screen. If you want to free up drive space on your PC, select the link and then select **Delete**. If not, select **Finish**.

2. Using Bluetooth to Send and Receive files:
   - Click on the **Windows (Start) Icon**.
   - Click on **Settings**.
   - Click on **Devices**.
   - Click on **Bluetooth** and turn **Bluetooth ON**.
     After **Bluetooth** is turned **ON**, your tablet will begin to search for **nearby Bluetooth devices**.

**NOTE:** You will need to ensure that the device you wish to pair also has Bluetooth enabled and is visible to nearby devices.

Once the search is complete, it will display available nearby devices. You can pair your tablet with another device by selecting it from the list.

**NOTE:** You may need to confirm a pass key on both devices to finish pairing.
• After pairing the devices click on the Bluetooth icon on the taskbar, at the bottom-right.
• To transfer a file to your tablet, click on "receive a file." You will see a "waiting for connection" window.
• Go to your other device, select the file you wish to send and use the option to share or send via Bluetooth.
• Select the tablet from the list of paired devices to send.
• The tablet will begin downloading the file and will provide an option to save.

NOTE: The same process can be used to send files from tablet to other device.

3. Resizing Icons and Fonts in Desktop View:
   • Click on the Windows (Start) Icon.
   • Click on Settings.
   • Click on System.
   • Choose Display.
   • Here you can choose from 100%, 125%, 150% or click "custom sizing options".

   NOTE: If you go over 150%, some menu options may no longer be accessible. It is recommended you use the magnifier tool instead if you need the font to be larger.

4. Shutting Down and Powering On:
   When you shut down the PC, allow the PC to shut down completely. It is recommended to wait five minutes before turning it back on to ensure all internal hardware has completed the shutdown cycle.

5. Power Saver:
   This device has a built-in rechargeable battery. We recommend you keep the screen brightness on medium and only turn it up when needed to conserve battery power.

To access the Power Saving options:
   • Click the battery icon in the taskbar on the lower right.
   • Select "Additional Power Settings."
   • Here you can "Choose or Customize a Power Plan."
6. Changing the Language and Keyboard Input Method:
   - Click on the Windows (Start) Icon.
   - Click on Settings.
   - Click on Time & Language.
   - Choose Region & Language.
   - Choose Add a language and select the language you want to use.

After this, you will see the selected language in the list. Choose options to download the language pack if needed and to assign it as an input method for the keyboard.

7. Date and Time:
The correct date and time is required for many applications to function properly. Generally the date and time is set automatically when connected to the Internet. However, if this is not working properly or you are offline, you can set the time and date manually.

   - Click on the Windows (Start) Icon.
   - Click on Settings.
   - Choose Time and Language.
     Here you can choose your time zone and, if needed, turn off automatic time and manually set it by clicking "change."
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<tr>
<th>Specifications</th>
<th>Details</th>
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<tbody>
<tr>
<td><strong>Product</strong></td>
<td>11.6&quot; Intel Quad Core Tablet with Windows 10 OS</td>
</tr>
<tr>
<td><strong>Processor</strong></td>
<td>Intel Atom x5-Z8350 Quad Core Processor (2M Cache, up to 1.92 GHz)</td>
</tr>
<tr>
<td><strong>Operating System</strong></td>
<td>Windows 10 OS</td>
</tr>
<tr>
<td><strong>Memory</strong></td>
<td>32 GB Built-in Memory</td>
</tr>
<tr>
<td><strong>Expansion</strong></td>
<td>microSD card slot (supports up to 128GB max)</td>
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<tr>
<td><strong>Resolution / Screen</strong></td>
<td>1366 x 768, Capacitive Touch Panel (G+G)</td>
</tr>
<tr>
<td><strong>RAM Memory</strong></td>
<td>4 GB DDR3 Built-in (eMMC Fast Memory)</td>
</tr>
<tr>
<td><strong>Bluetooth</strong></td>
<td>Built-in Bluetooth V4.0 EDR</td>
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<td><strong>Camera</strong></td>
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<td>Input AC100 – 240V 50-60Hz, Output DC 5V/3 A</td>
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<tr>
<td><strong>Battery</strong></td>
<td>Rechargeable Li-ion Polymer battery 8000 mAh 3.7V</td>
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